

# LUC ITS Plan of Record

## FY07: Q1-Q2

### Academic Technology Services

- Info Commons Technology Planning (Q1)
  - Develop 24-Hour Support Model Proposal
  - Update Budget Plan for Current Technology
- Plan Call Tracking System Implementation (Q2)
  - Select System, Develop Acquisition Plan, Form Implementation Team
- Deliver Blackboard Workshops w/Academic Affairs
- Provide Technical Training Workshops (Q1 & Q2)
- Rollout “IM” solution for Support (Q2)
  - Blackboard IM, RESNET IM, Support Center IM
- Offer Digital Media Clinics & Seminars (Q1 & Q2)
- Develop requirements w/ Academic Affairs for Piloting Sakai (CMS) (Q2)
- Install Technology Incentive Program for Faculty w/Academic Affairs (Q1)
- Deliver “Technology Orientations” & Brochures (Q1)
  - Faculty, Staff, Student
- Pilot “Collaboration” Technology Environment for Info Commons (Q2)
- Prepare iTunes-U solution w/Academic Affairs (Q1)
- Complete Electronic Classroom Upgrades (Q1)

### Security

- Implement SSL VPN (Q1)
- Implement changes recommended by security assessment performed by Smart
  - Change inbound firewall rules and formalize firewall RFC process (Q1)
  - Implement automated vulnerability scanning solution (Q1)
  - Change outbound firewall rules (Q2)
- Improve laptop inventory process (Q1)

### Continuous Service Improvement

- Staff PMO office (Q1-Q2)
- Develop proposal for Steering Committee/Prioritization Process (Q1-Q2)
- Commence phased implementation of Project Management Methodology
  - Review and approve methodology (Q1)
  - Create forms and templates (Q1)
  - Pilot projects and begin training (Q2+)
- Group Development (Q1-2)
  - Professional Development Planning (Q1)
  - Rewards & Recognition Program Implementation (Q1)
  - Cross Training Initiative Developed (Q2)

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### Infrastructure Services

- Cost Containment & Reduction (Q1)
  - Implement local and long distance contracts
  - Combine DS1 Services into a coterminous agreement
  - Evaluate Desktop Support contract
- Wireless Expansion Project
  - Backend System Mgmt Implementation – LSC & WTC (Q1)
  - WTC Residence Hall, LSC Dumbach Hall (Q1)
  - Work with AA/SA to survey faculty & students (Q2)
- IDM3 Implementation
  - Phase 1 – Automated Creation of User Accounts (Q1)
  - Determine subsequent Phases with SIC group : Library; Maxxess; Halas (employees); Parking; Locus login (Q2+)
- Pilot Offering IM (Q1)
- Student E-mail Replacement (Q1-2)
- BCDR
  - Avian Flu Preparedness (Q1)
  - Web Presence at WTC & LSC (Q1)
  - ISP Presence at WTC ((Q2)
  - Staff / Faculty GW Split between LSC & WTC (Q2)
  - Plan PeopleSoft Presence at LSC (Q2)
  - Web Presence at Marquette University (Q2)

### Infrastructure Services

- Expand Support Plan for Mac's & Handhelds (Q2)
- Security Cameras (Q1-2)
  - Infrastructure installed to support 300 cameras on LUC network.
- Telephone Switch Relocation
  - Initial Data Center Design & preliminary budget (Q1)
  - Retrofit Design for Crown Center (Q1)
  - WTC Data Center Assessment (Q1)
  - LSC Plant Cabling Plan and Budget (Q2)
  - VoIP Opportunity Review (Q2)
- Construction Initiatives:
  - Baumhart Hall (Q1)
  - Info. Commons - Infrastructure Design & Budgeting (Q1)
  - The Clare - Infrastructure Design and Budgeting (Q2)
  - St. Joseph – Infrastructure Replacement (Q1)
  - Fine Arts - Infrastructure Design and Budgeting (Q1)
  - Mundelein – Infrastructure Design & Implementation (Q1-Q2)

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### Systems Implementation & Consulting

- Enhancements to SCPS *Continuum* web site
  - Phase II requirements (Q1)
- Sullivan Ctr Scheduling Solution Requirements (Q2)
- Enhancements to Budget application (Q2+)
- Research Services Office (Q2)
  - Implement Proposal Administration (RAMS)
  - Implement Compliance application (hosted)
  - Impl. Community of Science appl. (hosted) (Q3)
- Faculty Information System (FIS) (Q2)
  - Updates to Faculty Salary Planning Module
  - Develop requirements for Development Module
- Updates to Staff Salary Planning (Q2)
- BCDR - Locus failover capability LSC/WTC
  - Establish project and work team (Q1)
  - Target moves (Q2)
- Develop plan for Oracle 10g upgrades (Q1+)
- Locus upgrade planning (Q2)
- Upgrade Cold Fusion servers (Q1)
- Formalize credit card processing process
  - Use in LUC web pages; Conferences; Grad school Apply Yourself; Rambler Bucks; Admissions

### Systems Implementation & Consulting

- Upgrade R25 (Q2)
- Retiree Benefits Design & Implementation (Q2)
- Enhancements to Locus
  - Support R&R to fully implement Transfer Credit and course articulation rules (Q1)
  - Convert Trans999 courses to LUC courses (Q1)
  - Revise Transfer Credit Summary report and initiate rules-based Transfer Credit entry (Q1)
  - Add double entry of Bank acct numbers (Q1)
  - Graduation Fee assessment (Q1)
  - Automate ACH secure file transfer (Q1)
  - Law School Blind grading enhancement (Q1)
  - eBill (Q2)
  - Parent Proxy Access ( Q2)
  - Online access for Alumni transcripts (Q1)
  - Account Summary to use account term (Q2)
  - Federal Work Study project (Q2)
  - Implement Student Refund check reconciliation process (Q1)
  - Early Academic Alert email to students (Q1)
  - Add fields to courses for Pandemic readiness (Q1)
  - Grade Change process (Q2)